

Questions to ask your Web team to make sure your site is accessible



Access South Carolina IT

accessibility.sc.gov



1. What operating systems, internet browsers, assistive technology, software, databases, forms, video display methods, and mobile devices do you plan on using to allow users to utilize our online resources?
2. How are the webpages, databases, applications, resources (like PDFs and downloadable documents) going to be created, managed and updated; and do you have accessibility specifications and Voluntary Product Accessibility Template (VPAT) documentation for the software and hardware that is needed for the development, and maintenance of our online resources?
3. What level of Web Content Accessibility Guidelines ([WCAG](#)) level of success criteria are you going to use to evaluate, test, and validate the universal design and accessibility of our online resources?
4. Have you developed/refreshed an accessible website (WCAG 2.0, Level A or higher)? Do you have links or references for these sites?
5. Do you code manually or with the assistance of a program – if so, does the program support accessibility?
6. Does your organization have any kind of accessibility standards for online resources' content?
7. Are you familiar with the most recent versions of accessible technology-related laws and standards like:
 - a. [504 of the Rehabilitation Act of 1973](#)
 - b. [508 of the Rehabilitation Act of 1973](#)
 - c. [Americans with Disabilities Act of 1990](#)
 - d. [Individuals with Disabilities Education Act](#)
 - e. [255 of the Telecommunications Act of 1996](#)
 - f. [Twenty-First Century Communications and Video Accessibility Act or CVAA \(2010\)](#)

- g. South Carolina Laws:
 - i. [South Carolina Human Affairs Law](#)
 - ii. [Rights of Physically Disabled Persons](#) (Includes Bill of Rights for Handicapped Persons)
 - iii. [South Carolina Accessibility Policy and Standards](#)
- 8. If you cannot make a particular part of our online resources fully accessible, what methods do you have to get that information developed in another format for any users that request it?
- 9. What kind of training and maintenance time is going to be required our online resources' content providers?

